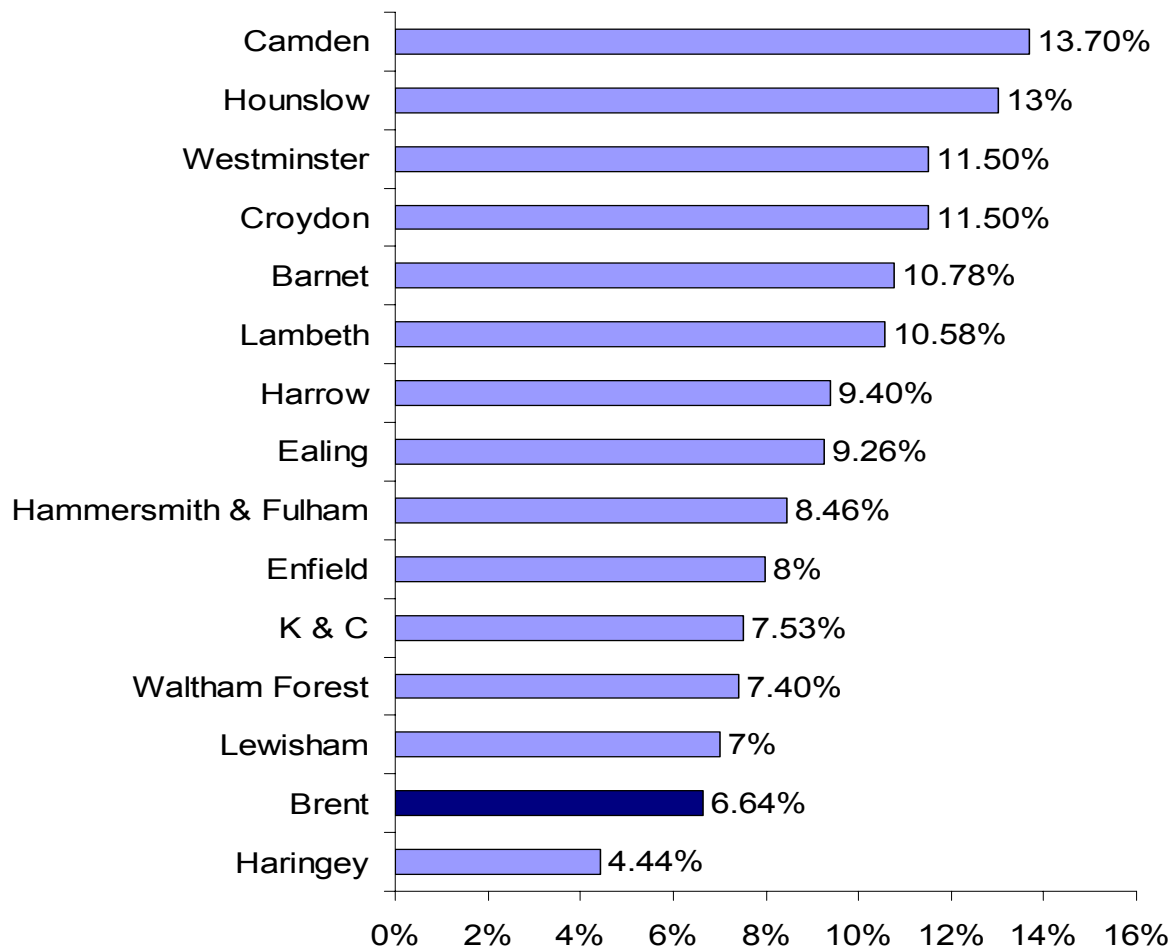


ENVIRONMENTAL SERVICES

BV 82a Household waste - percentage recycled



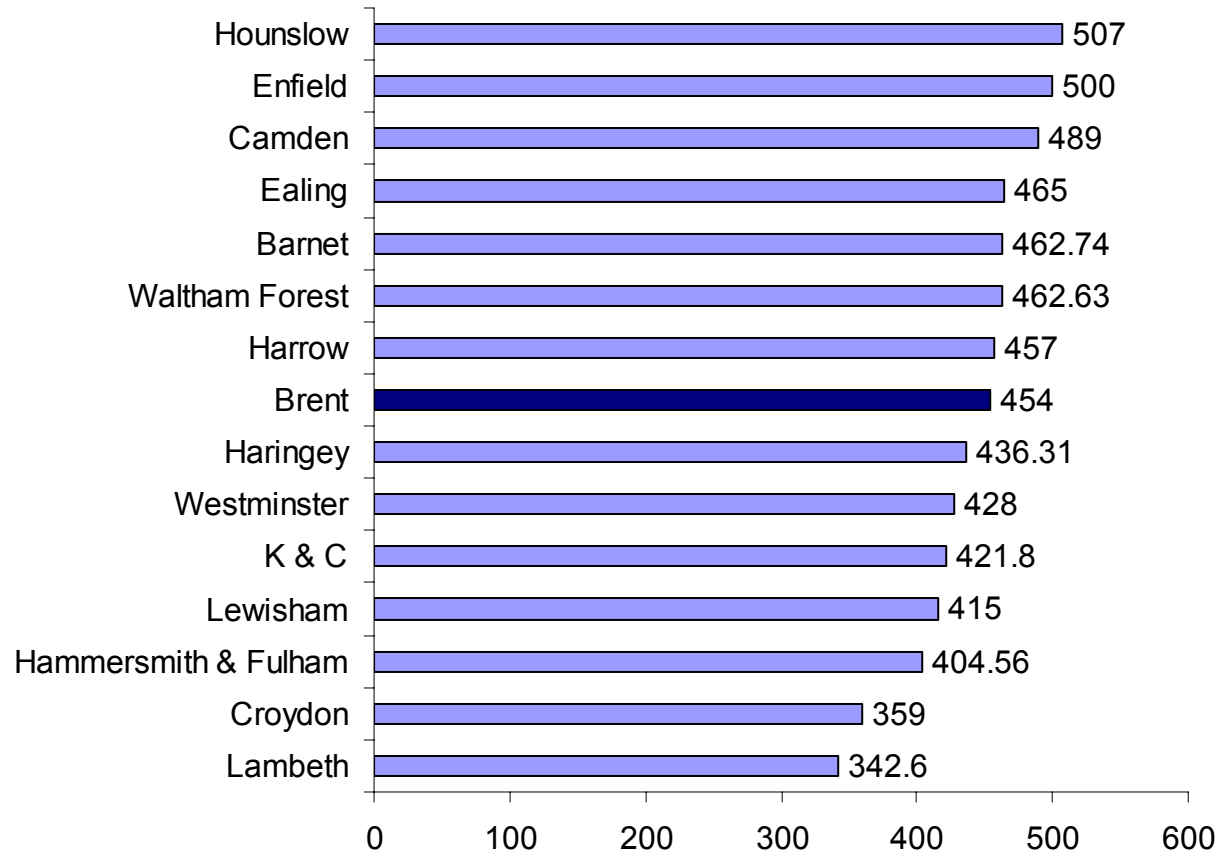
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 11%	Median 9%	Lower quartile 6%
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Performance 2001/02 6.15%	Performance 2000/01 6.4%
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BV 84 Kilograms of household waste collected per head



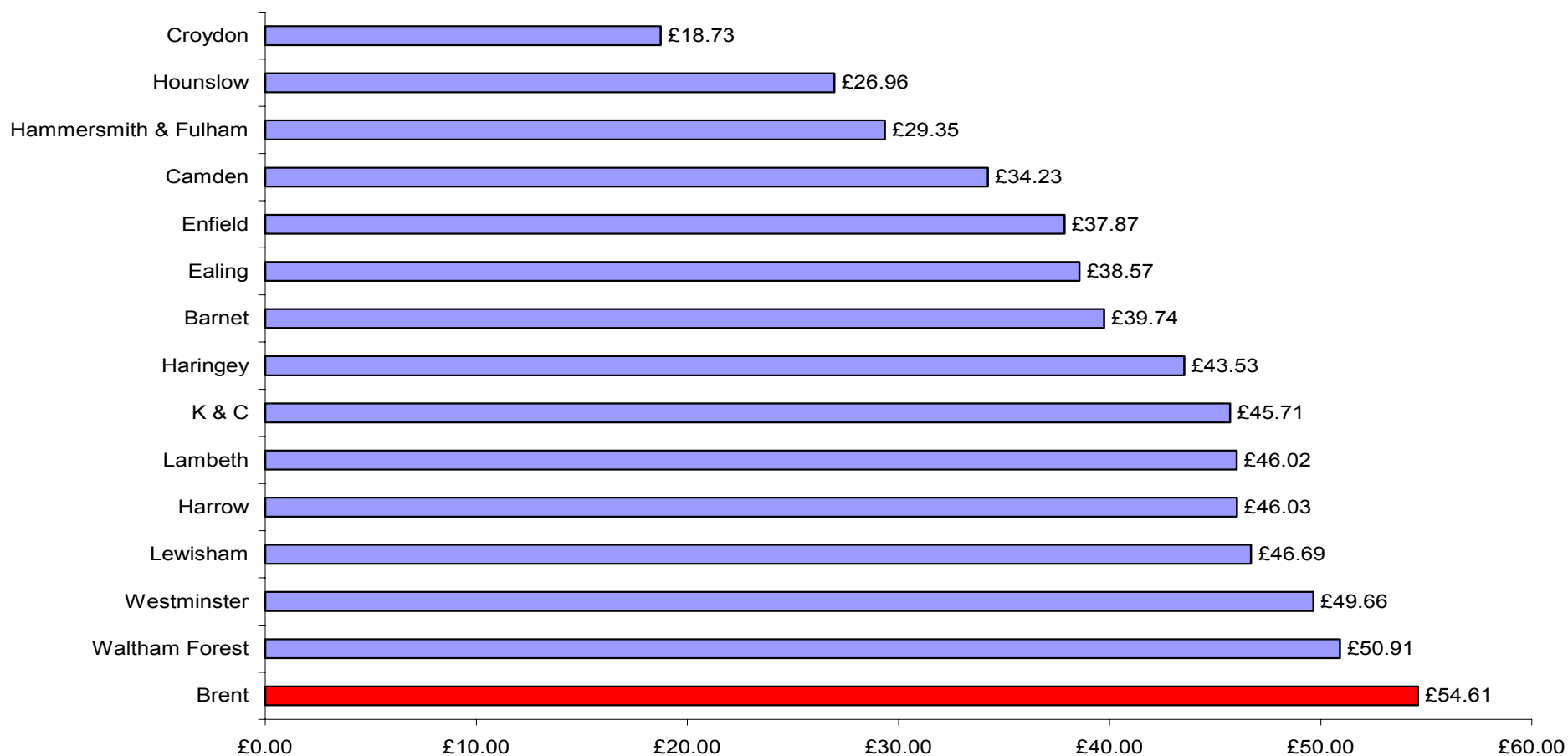
2002/03 QUARTILE SUMMARY

Upper quartile 499	Median 463	Lower quartile 441
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HISTORIC DATA

Performance 2001/02 453	Performance 2000/01 440.5
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BV 86 Cost of waste collection per household



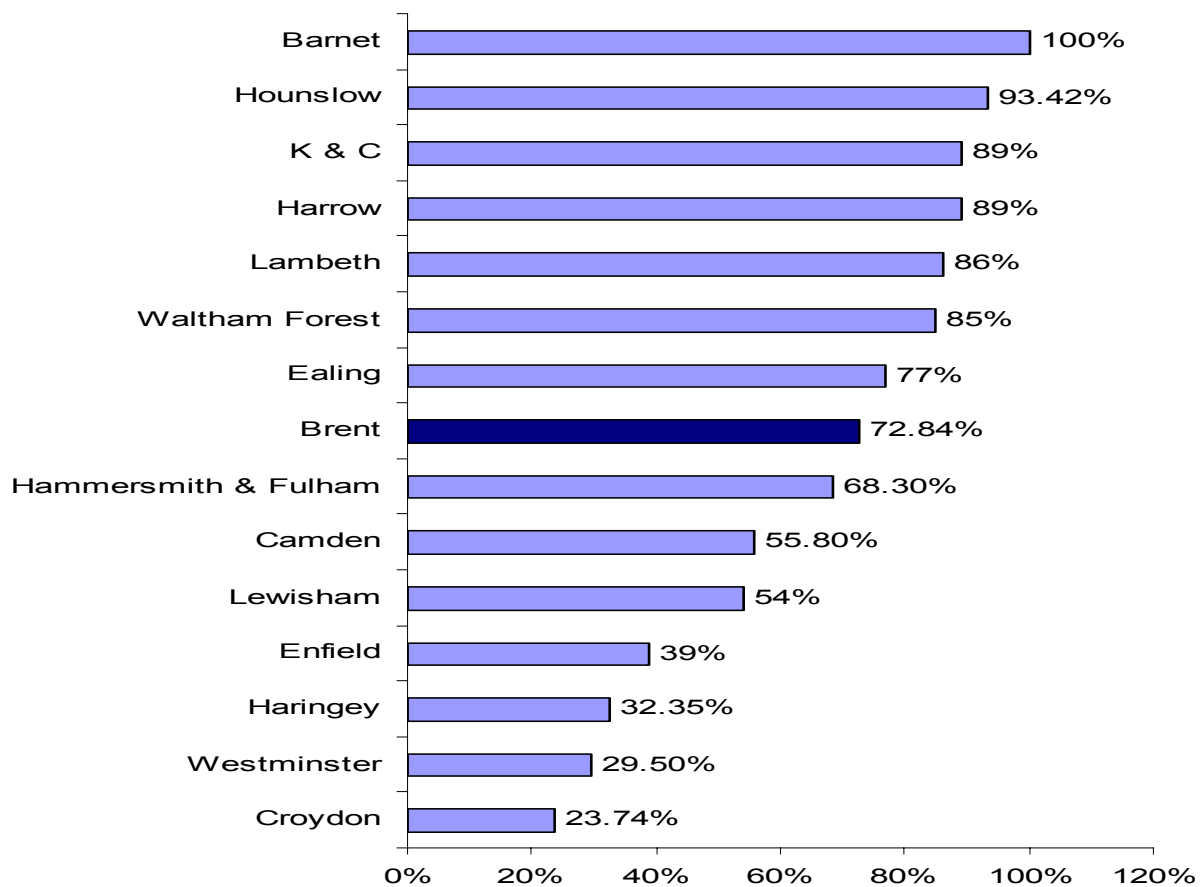
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile £46.02	Median £38.13	Lower quartile £30.46
---------------------------------	-------------------------	---------------------------------

Performance 2001/02 £51.68	Performance 2000/01 £43.85
--------------------------------------	--------------------------------------

Bv 91 Percentage of population served by kerbside collection or within 1km of recycling centre



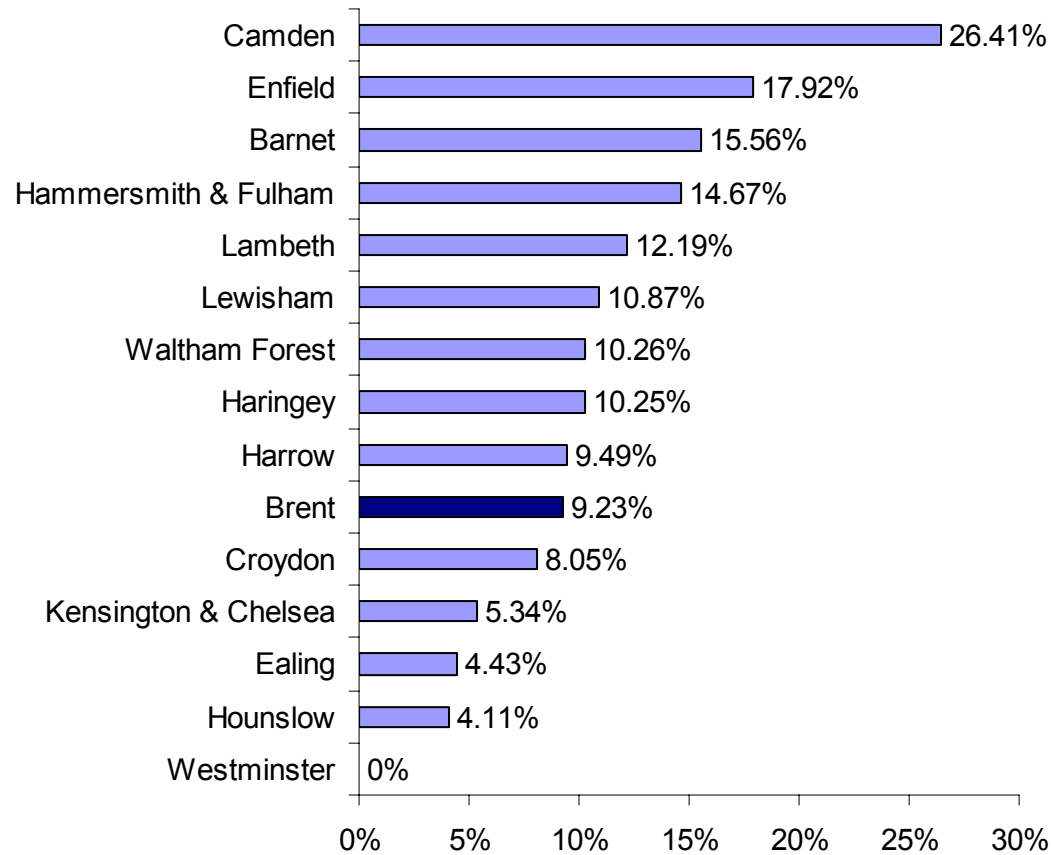
2002/03 QUARTILE SUMMARY

Upper quartile 88%	Median 75%	Lower quartile 43%
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HISTORIC DATA

Performance 2001/02 100%	Performance 2000/01 100%
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BV 96 Condition of principal roads (% in need of repair)



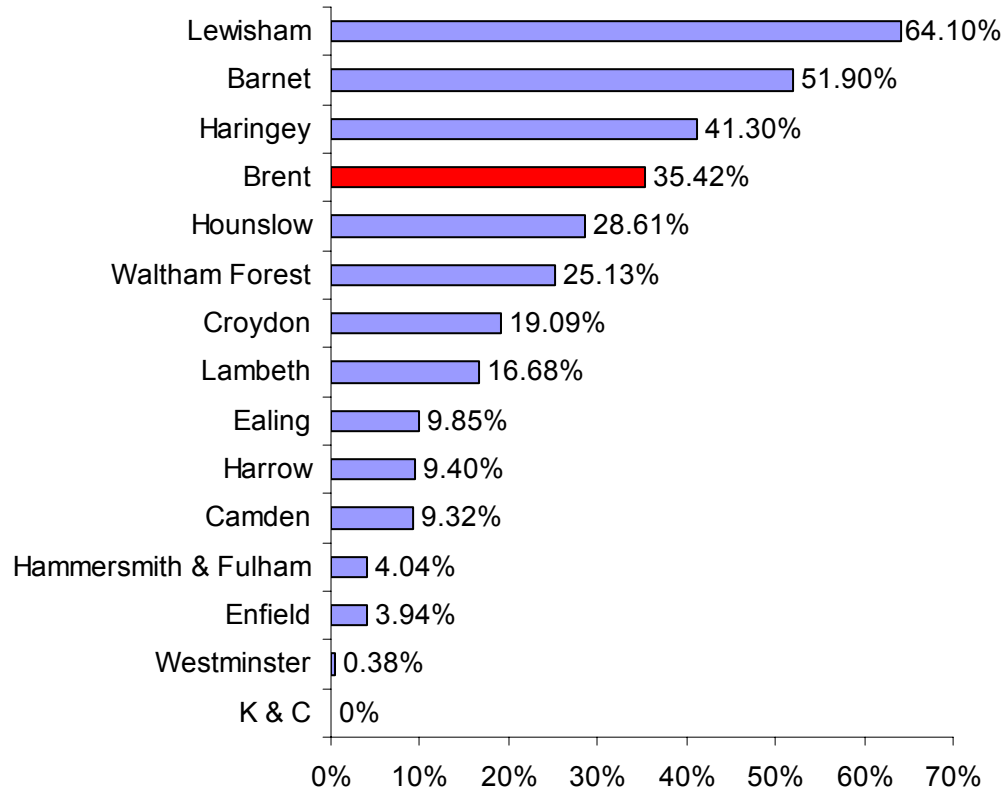
2002/03 QUARTILE SUMMARY

Upper quartile 11.8%	Median 8.1%	Lower quartile 3.3%
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HISTORIC DATA

Performance 2001/02 7.59%	Performance 2000/01 2.20%
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BV 97a Percentage of roads in poor condition (classified non-principal roads)



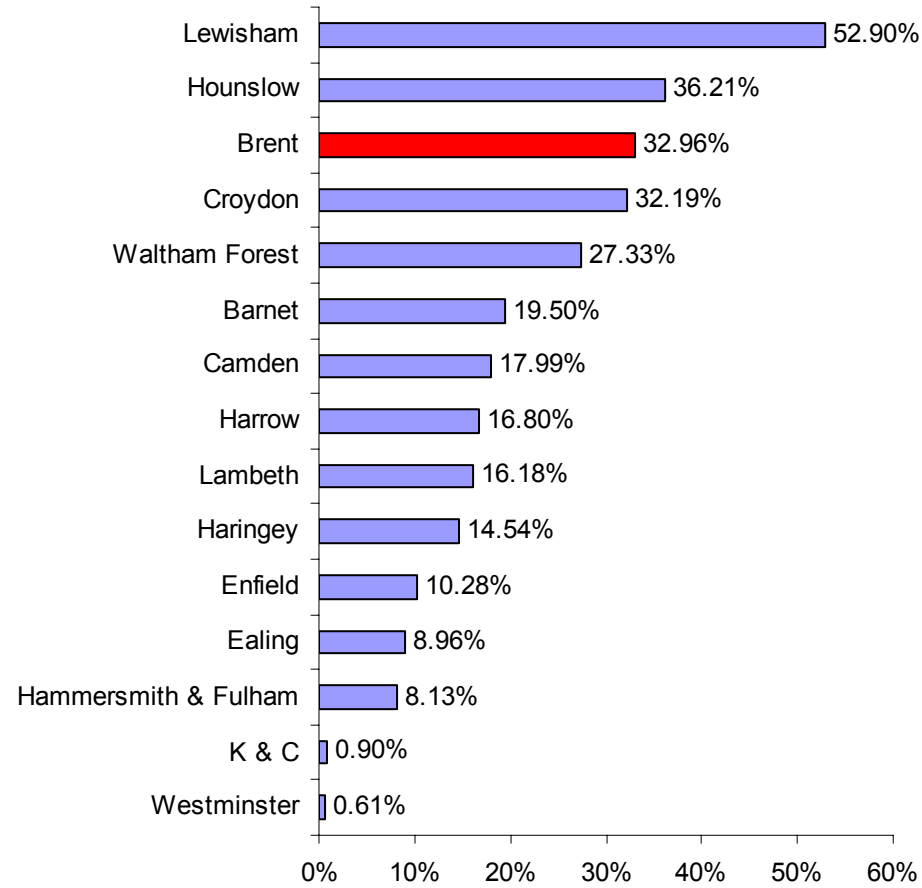
2002/03 QUARTILE SUMMARY

Upper quartile 26%	Median 17.5%	Lower quartile 9.4%
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HISTORIC DATA

Performance 2001/02 23.03%	Performance 2000/01 6.60%
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Bv 97b Percentage of roads in poor condition (unclassified non-principal roads)



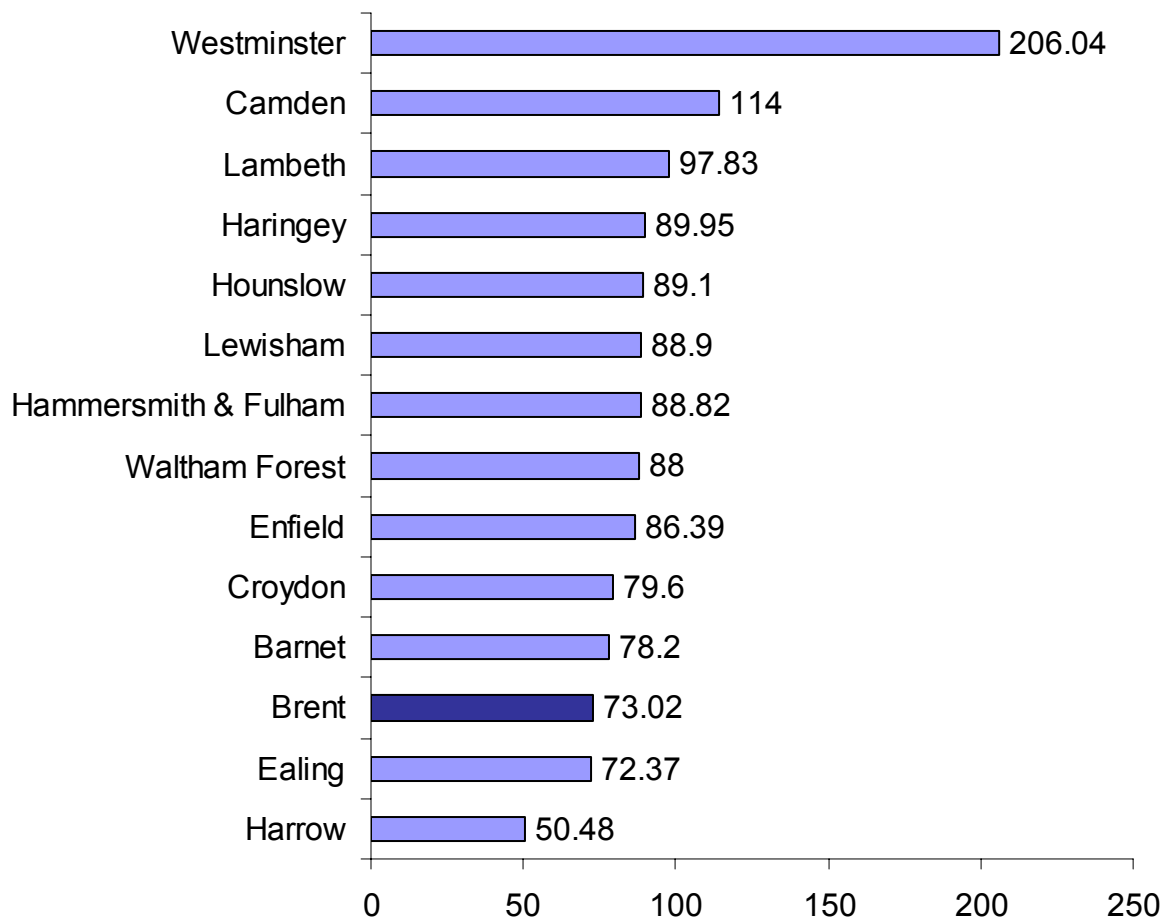
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 24.8%	Median 17.4%	Lower quartile 10.5%
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Performance 2001/02 19.03%	Performance 2000/01 New PI
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BV 99 total of road casualties per 100,000 population killed/serious injury



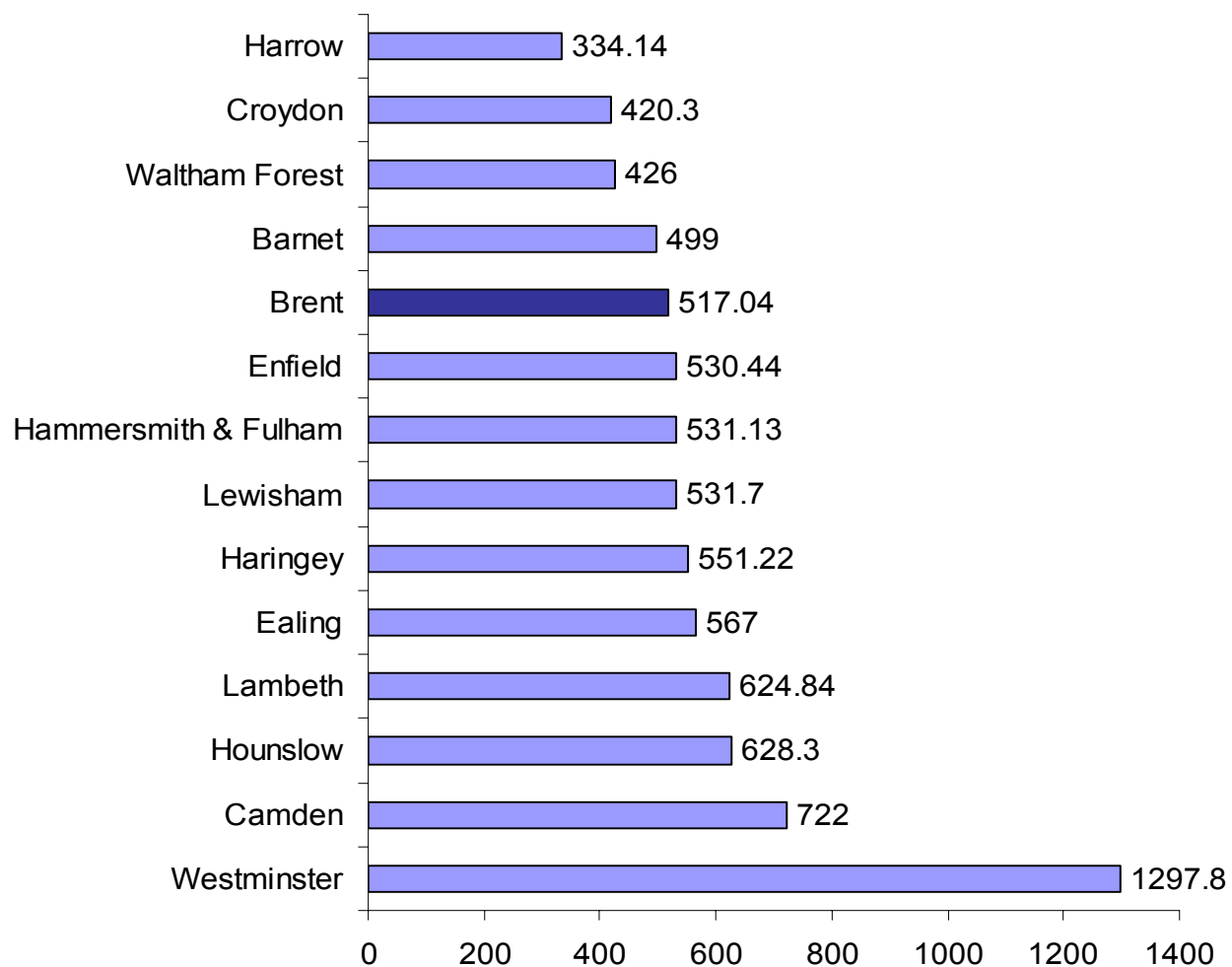
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 91.17	Median 79.86	Lower quartile 67
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Performance 2001/02 83.90	Performance 2000/01 90.10
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BV 99 total of road casualties per 100,000 population slight injury



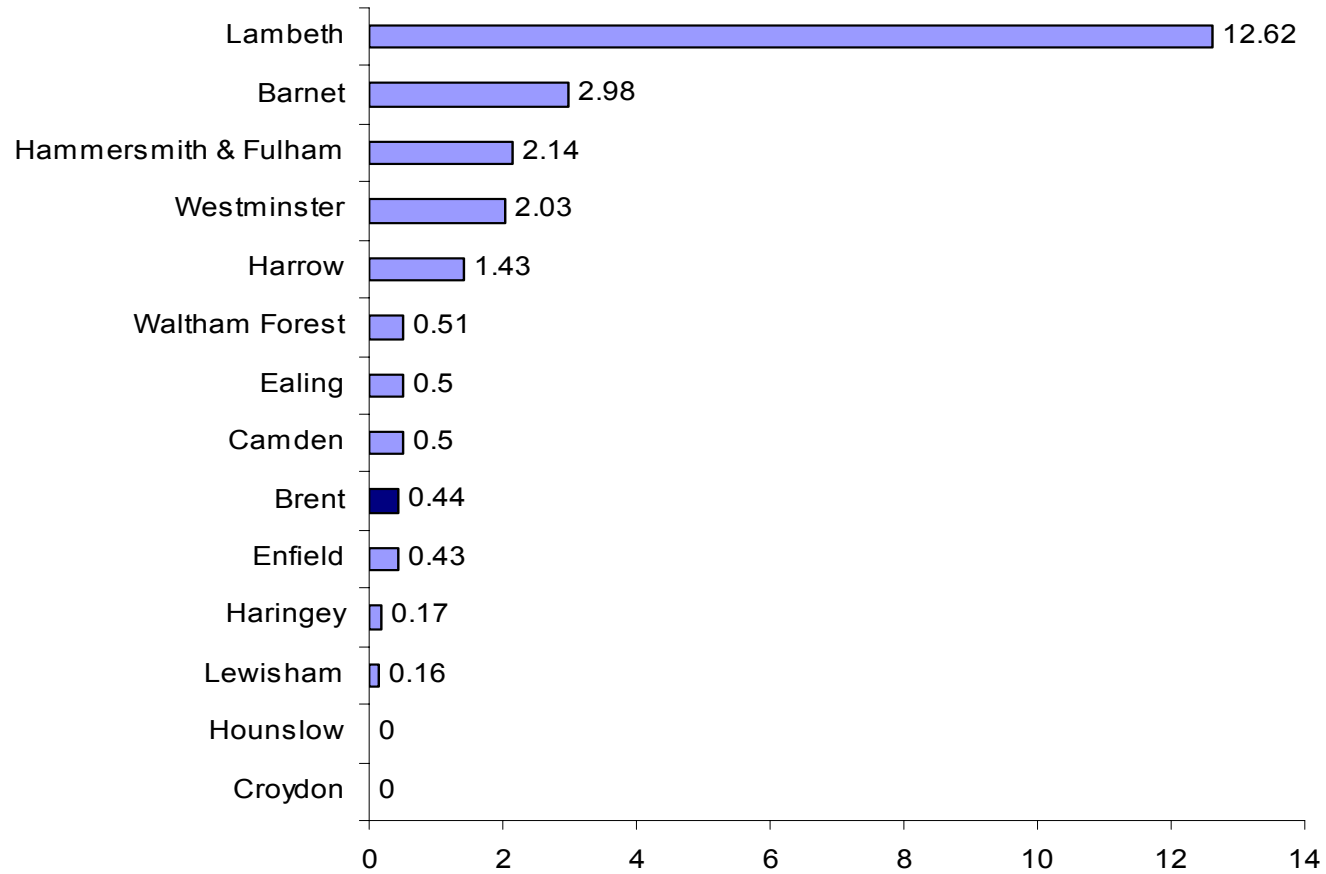
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 579.23	Median 525.43	Lower quartile 424.57
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Performance 2001/02 568.80	Performance 2000/01 565
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BV 100 Number of days of temporary traffic controls per km of traffic sensitive road



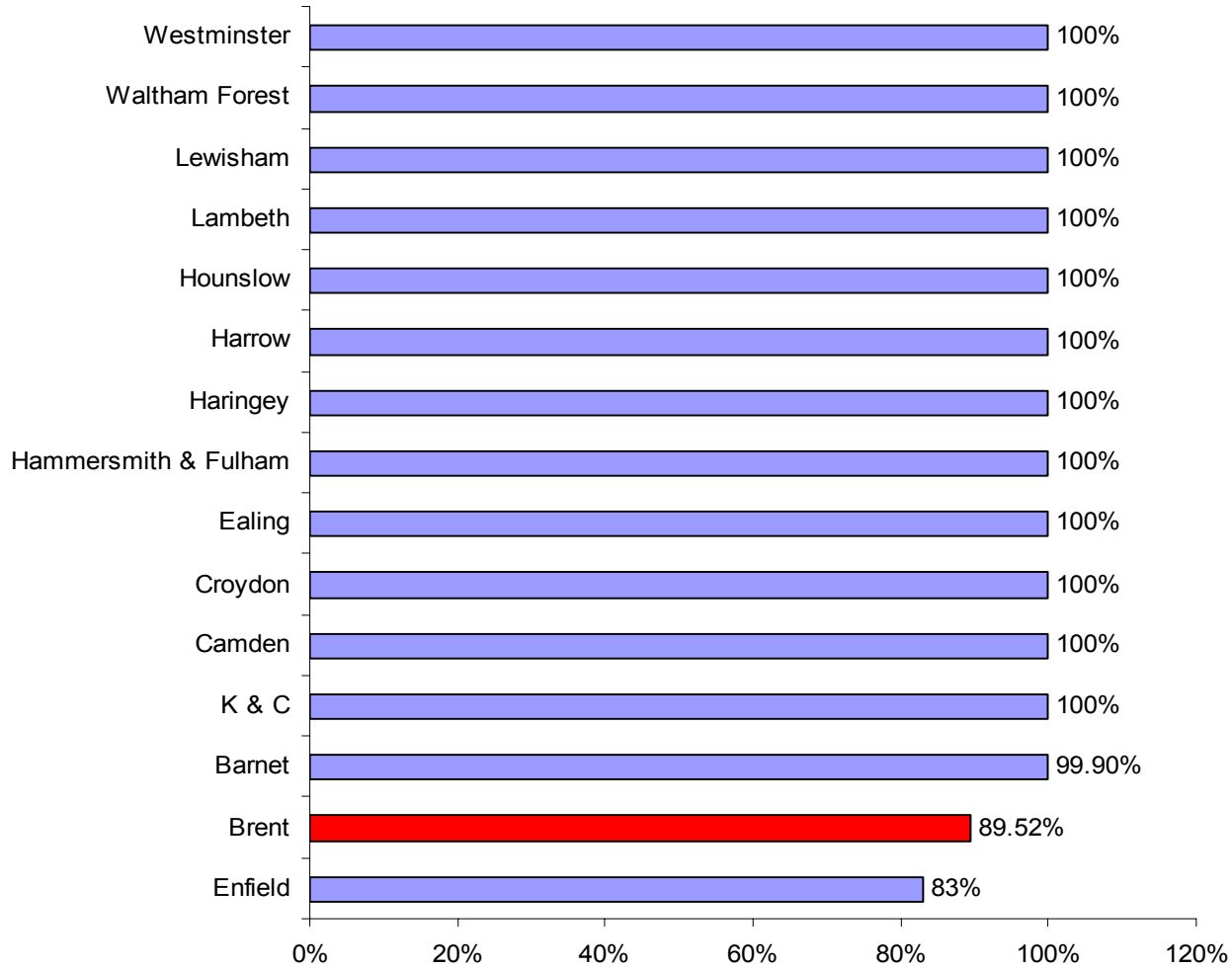
2002/03 QUARTILE SUMMARY

Upper quartile 1.3	Median 0.5	Lower quartile 0.2
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HISTORIC DATA

Performance 2001/02 0.03	Performance 2000/01 0.03
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BV 106 Percentage of new homes built on previously developed land



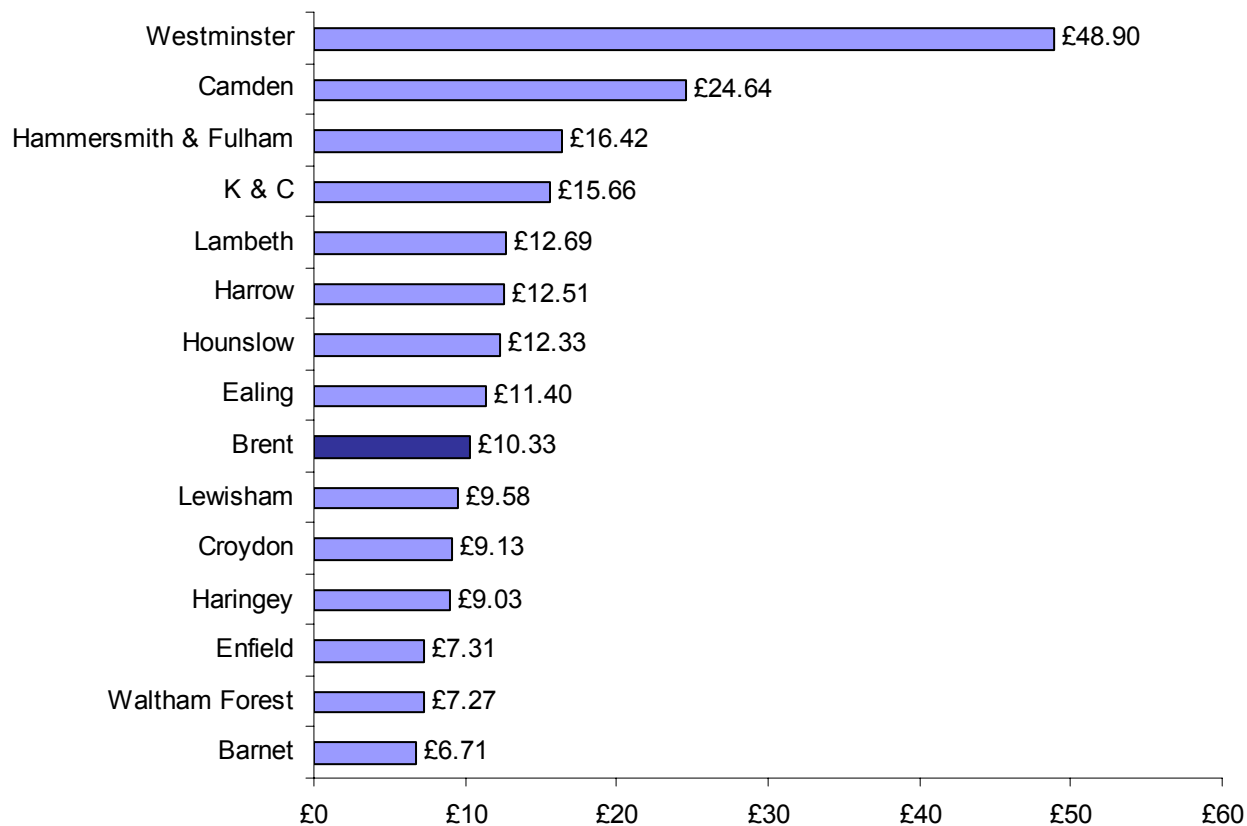
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 100%	Median 100%	Lower quartile 100%
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Performance 2001/02 62.42%	Performance 2000/01 62.2%
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BV 107 Planning cost per head of population



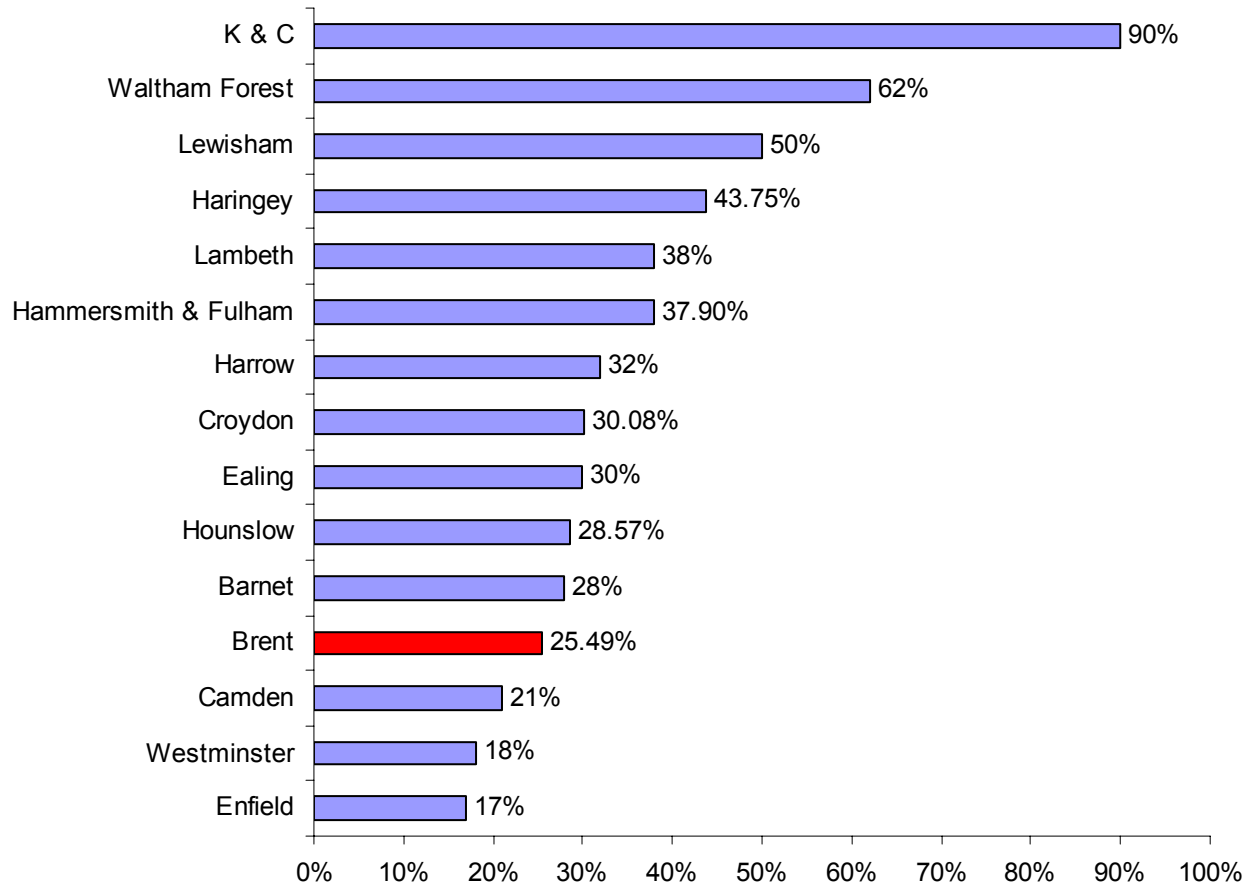
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile £14.15	Median £11.31	Lower quartile £9.11
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Performance 2001/02 £9.22	Performance 2000/01 £9.13
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BV 109a Percentage of major planning applications determined in 13 wks



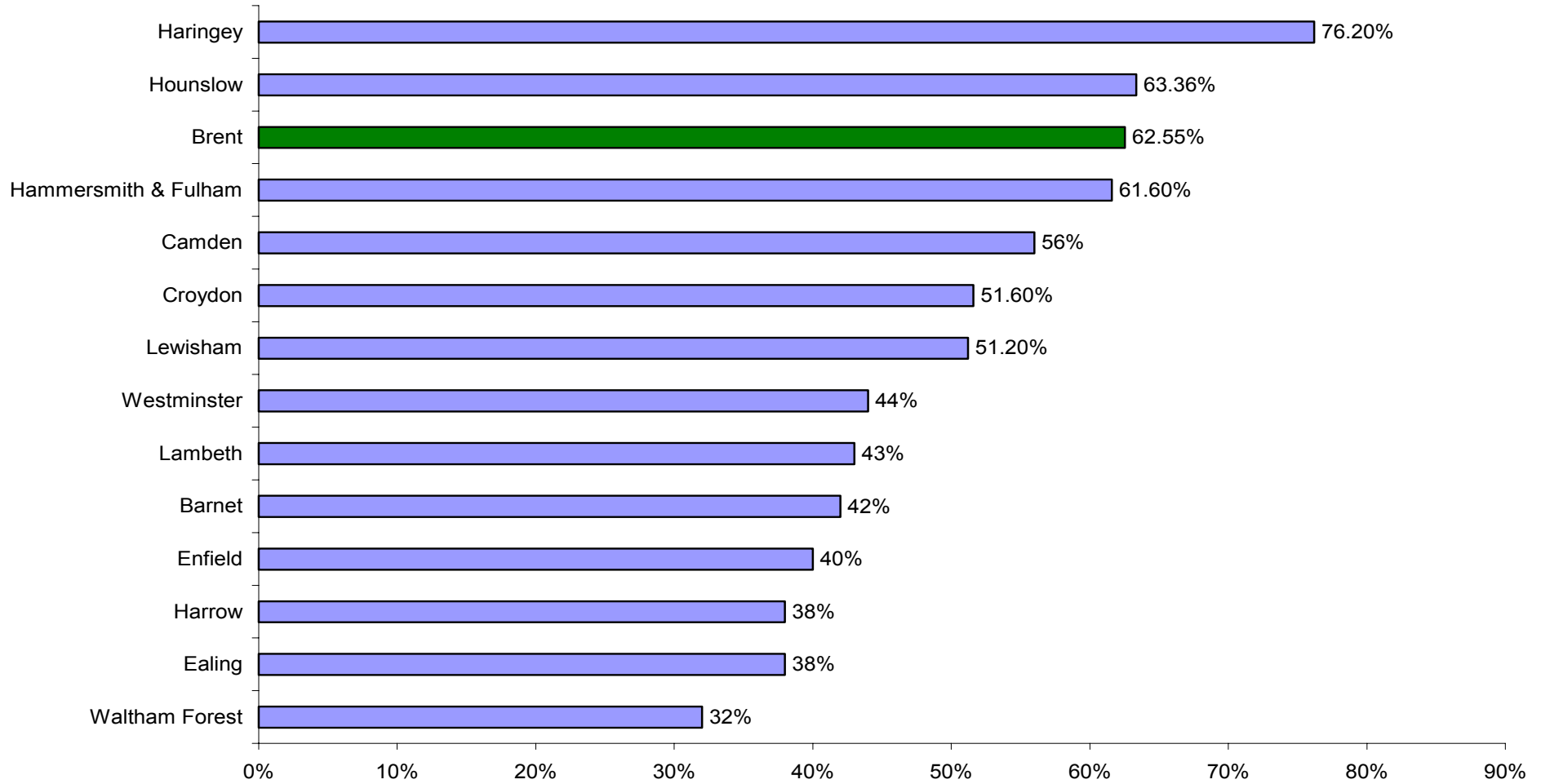
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 44%	Median 35%	Lower quartile 27%
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Performance 2001/02 Changed reporting	Performance 2000/01 Changed reporting
-------------------------------------------------	-------------------------------------------------

BV 109b Percentage of minor planning applications within 8 weeks



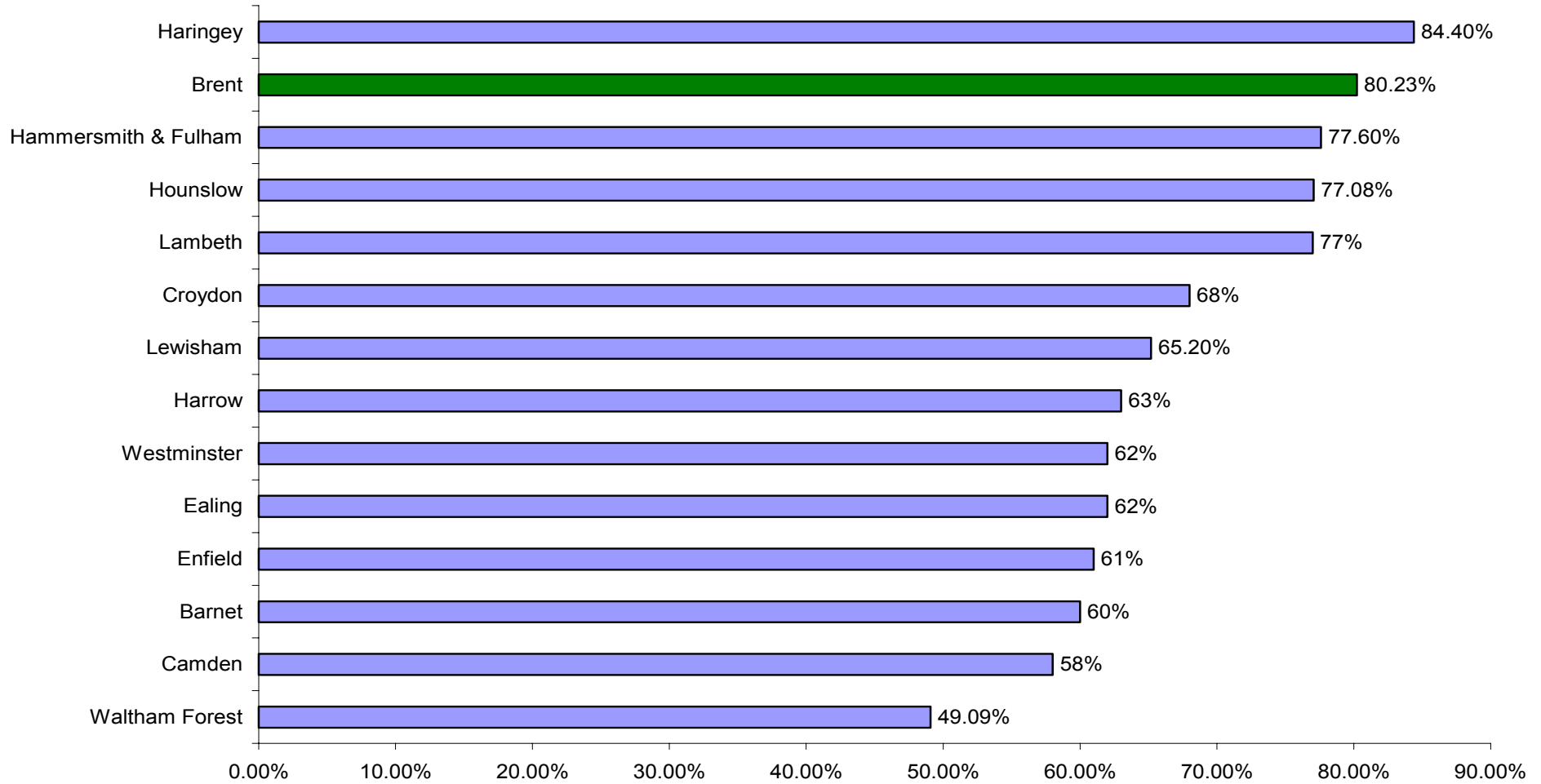
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 62%	Median 51%	Lower quartile 43%
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Performance 2001/02 Changed reporting	Performance 2000/01 Changed reporting
-------------------------------------------------	-------------------------------------------------

BV 109c Percentage of other planning applications determined within target (target of 80% of other apps in 8 weeks)



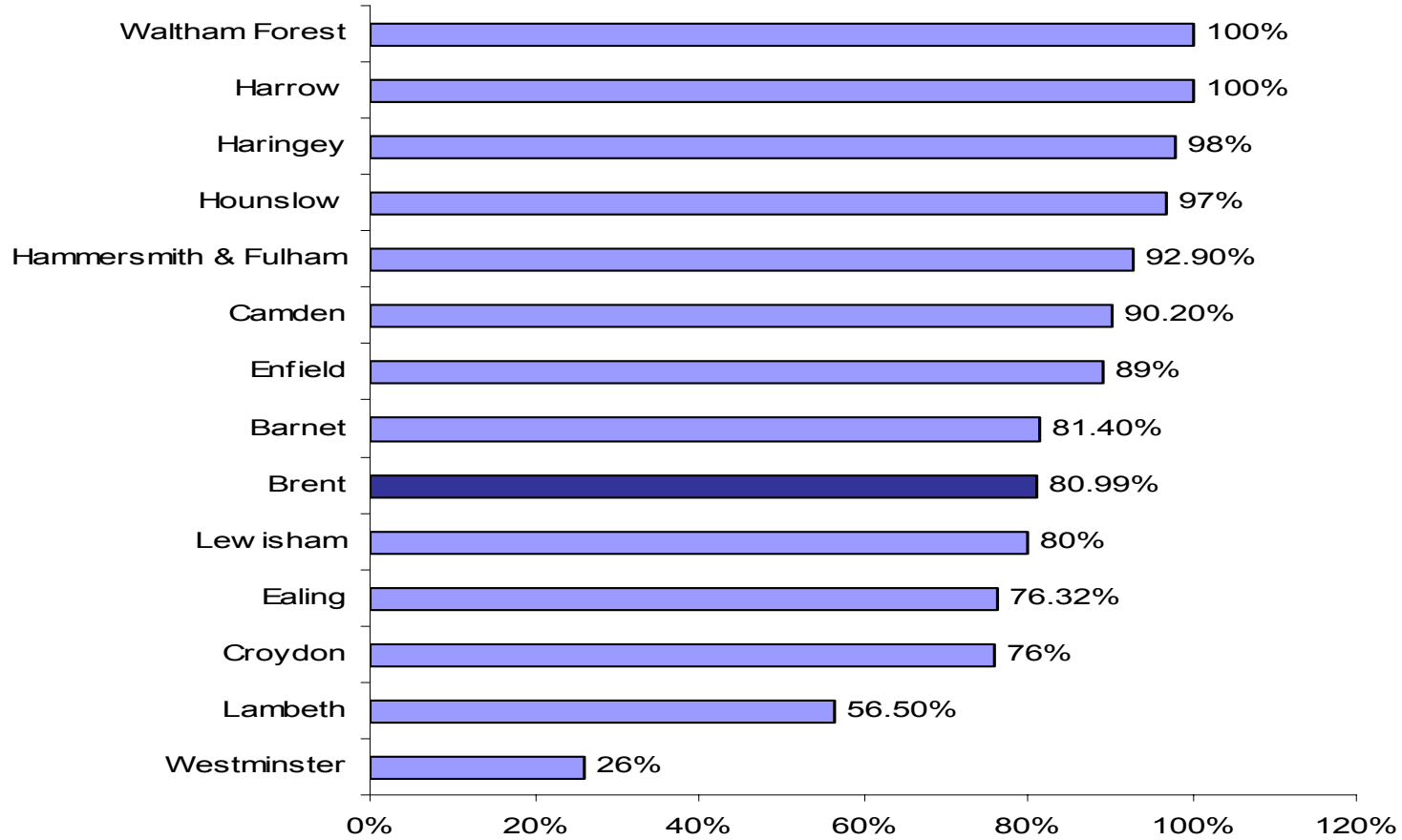
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 73%	Median 66%	Lower quartile 62%
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Performance 2001/02 Changed reporting	Performance 2000/01 Changed reporting
-------------------------------------------------	-------------------------------------------------

BV 165 Percentage of pedestrian crossings with facilities for disabled people



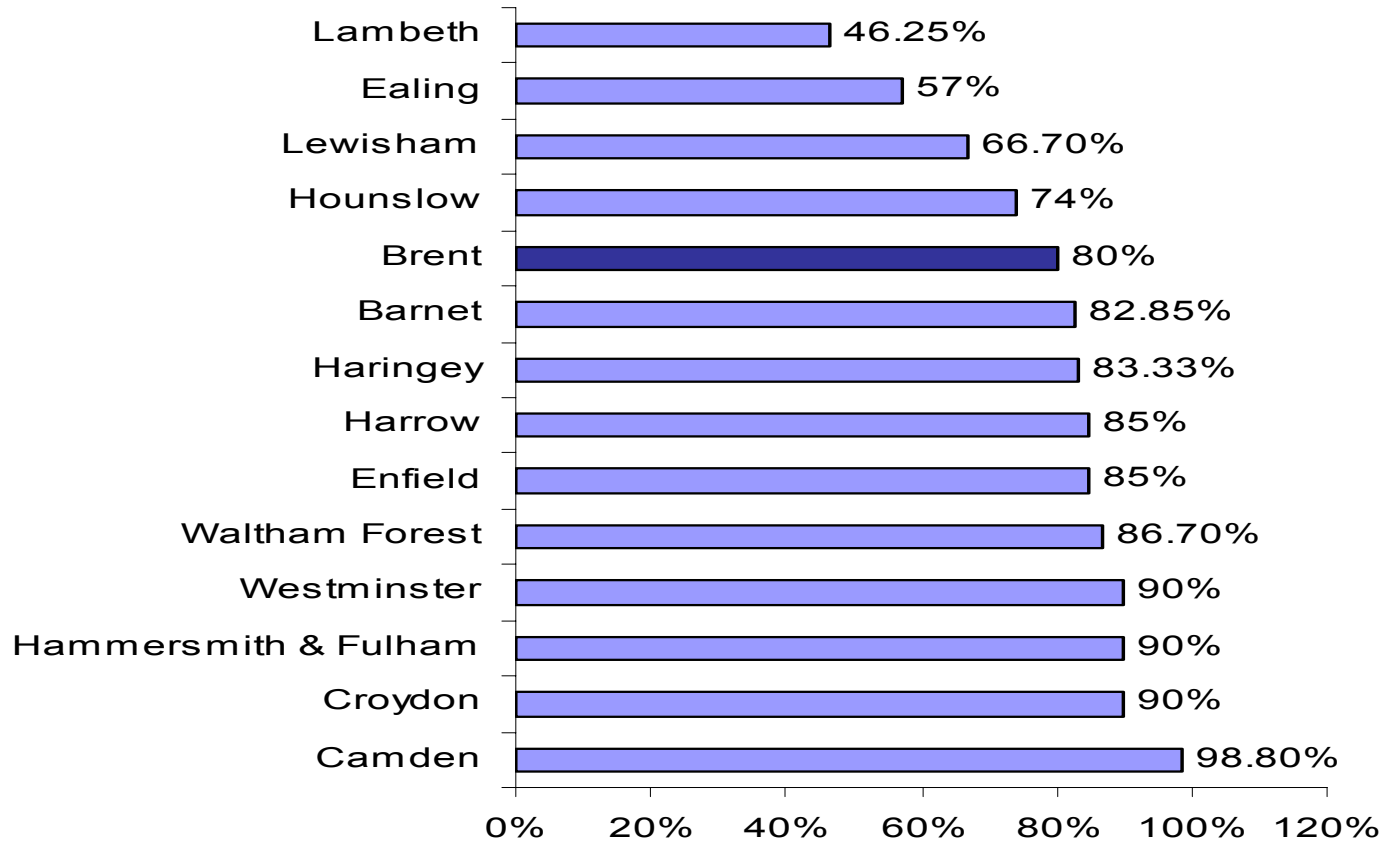
2002/03 QUARTILE SUMMARY

Upper quartile 98%	Median 88%	Lower quartile 79%
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HISTORIC DATA

Performance 2001/02 74.85%	Performance 2000/01 New PI
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BV 166a Percentage score checklist of enforcement best practice for Environmental Health



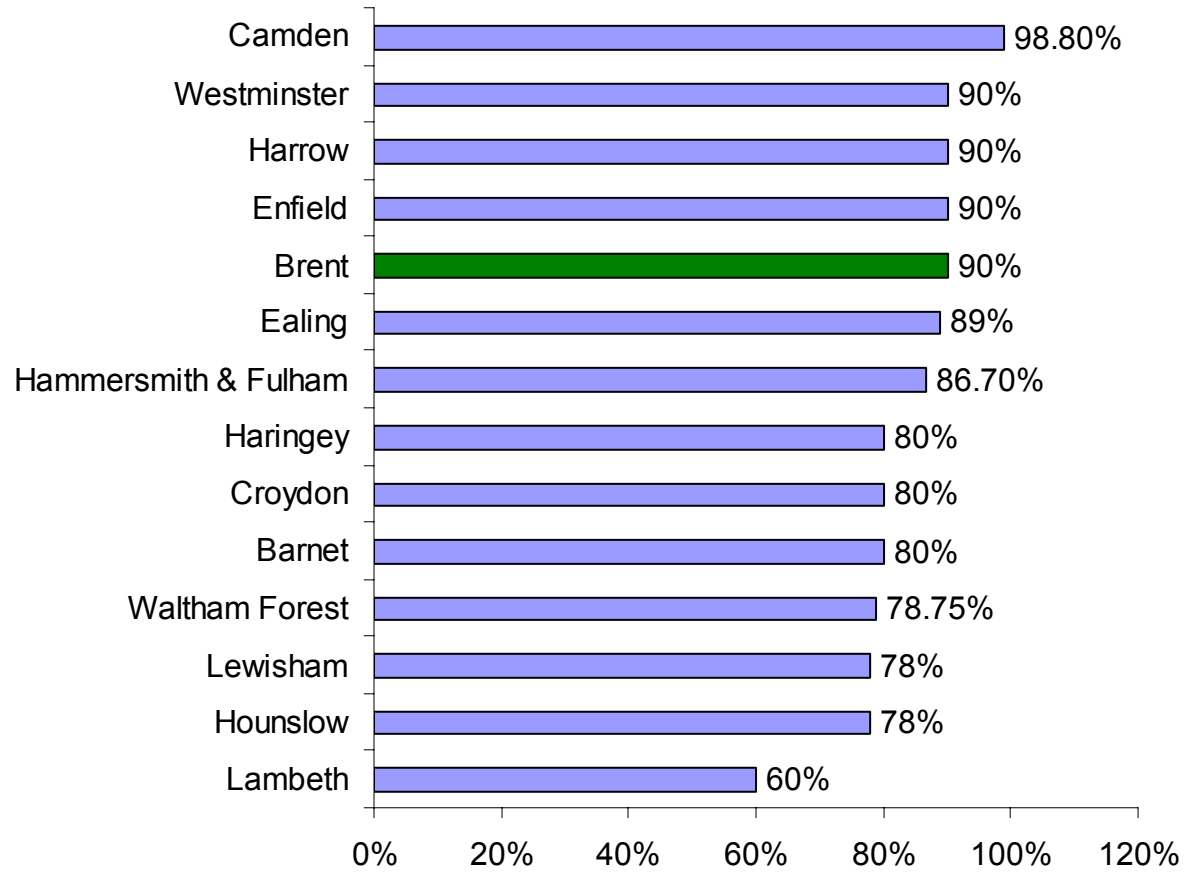
2002/03 QUARTILE SUMMARY

Upper quartile 90%	Median 85%	Lower quartile 70%
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HISTORIC DATA

Performance 2001/02 New PI	Performance 2000/01 N/A
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BV 166b Percentage score checklist of enforcement best practice for Trading Standards



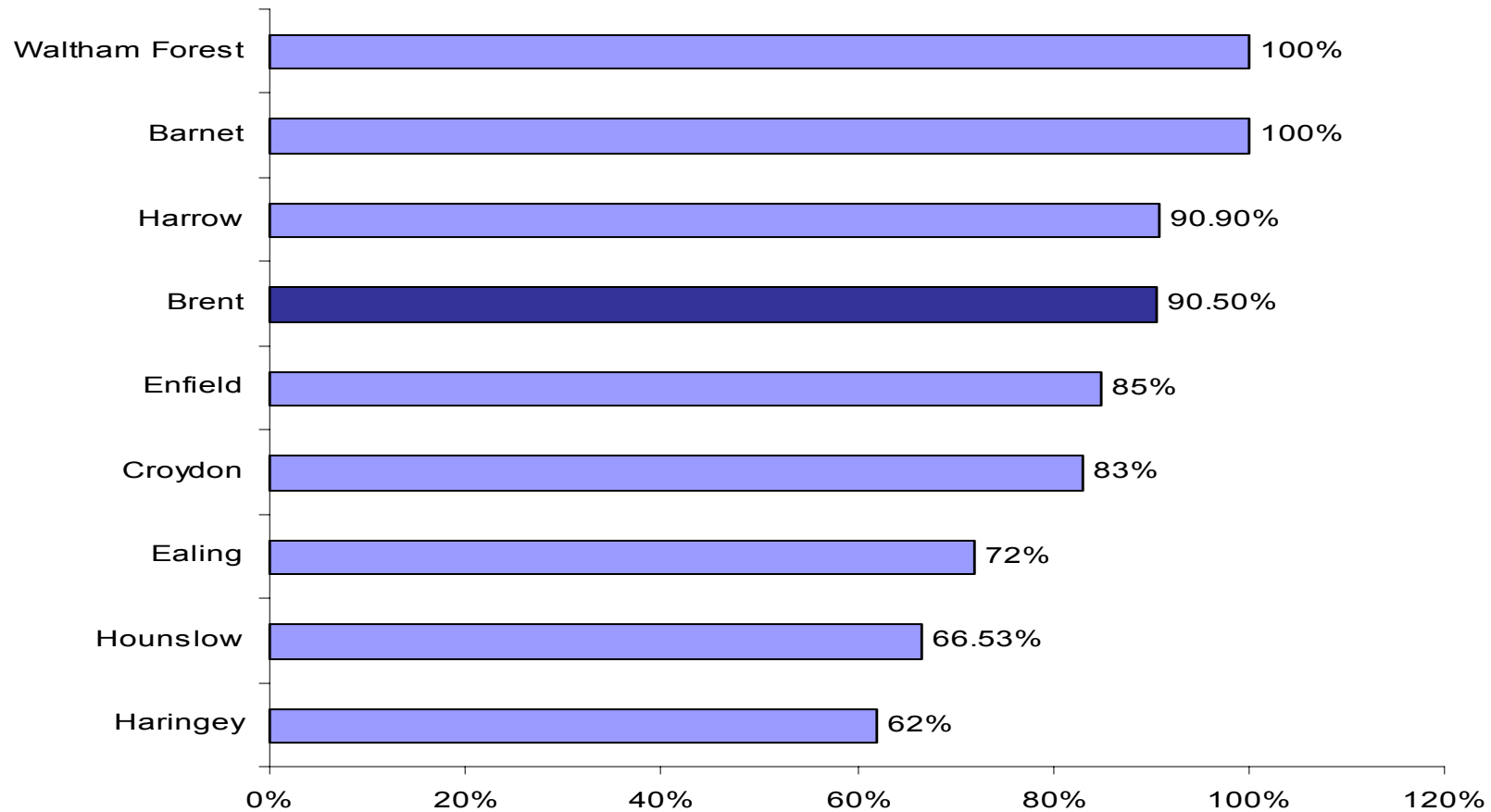
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 90%	Median 85%	Lower quartile 79%
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Performance 2001/02 New PI	Performance 2000/01 N/A
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BV 178 Percentage of total length of footpaths/other rights of way which are easy to use



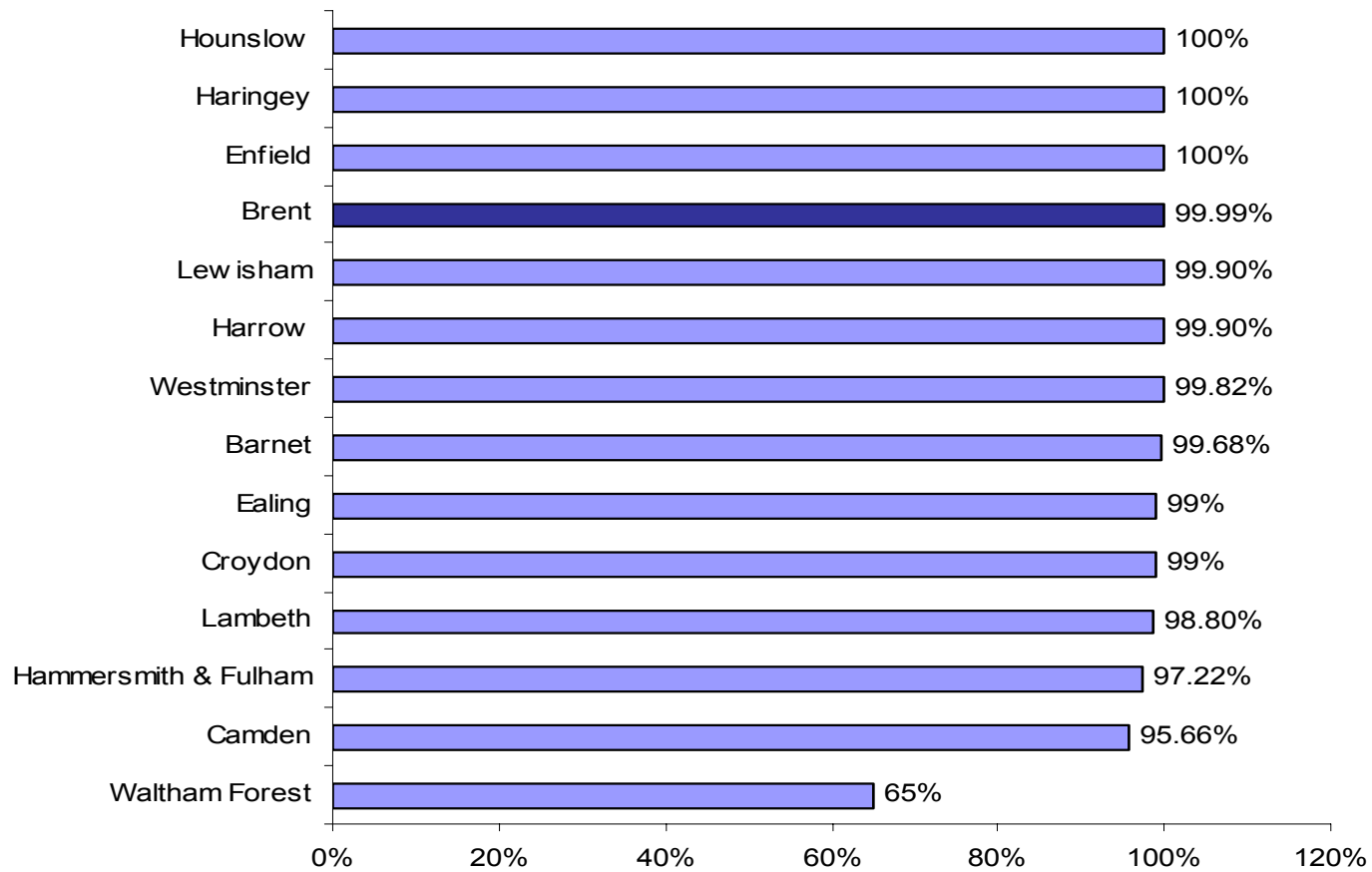
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile Not weighted	Median 81%	Lower quartile Not weighted
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Performance 2001/02 96.70%	Performance 2000/01 100%
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BV 179 Percentage of standard searches carried out in 10 working days



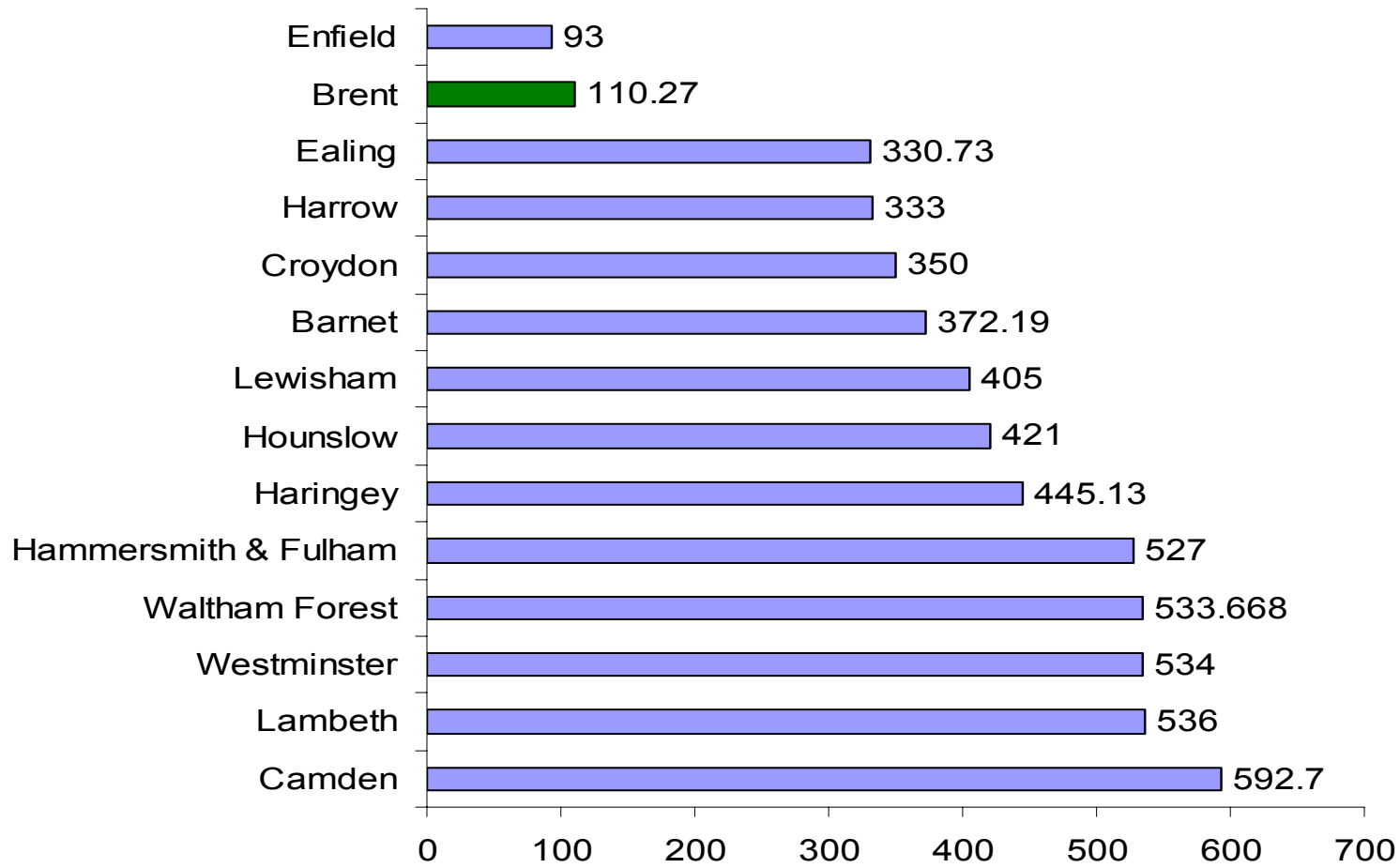
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 100%	Median 100%	Lower quartile 96%
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Performance 2001/02 99.1%	Performance 2000/01 99.9%
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BV 180b Average street lamp circuit wattage



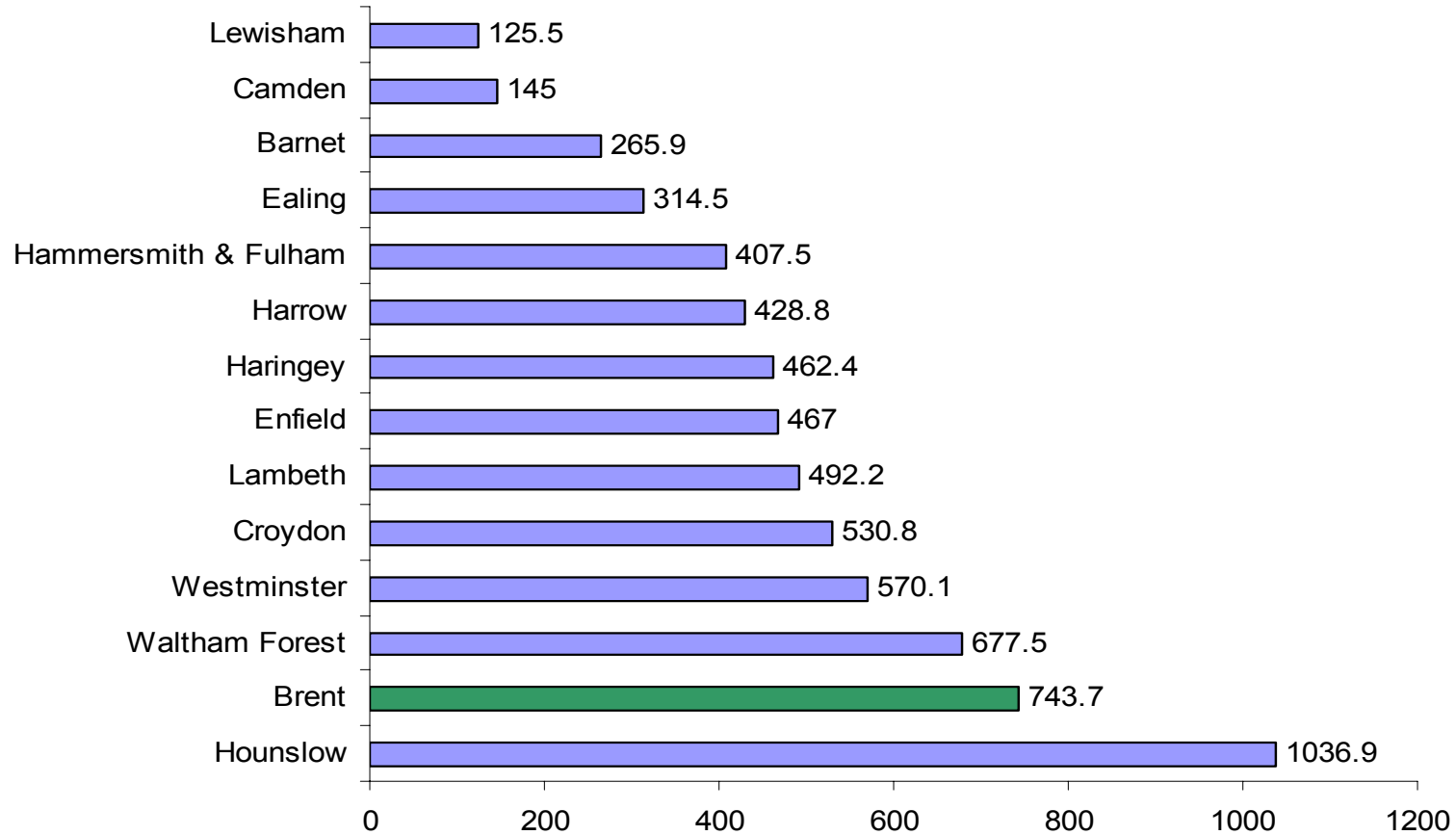
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 485.75	Median 421	Lower quartile 353.8
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Performance 2001/02 New PI	Performance 2000/01 N/A
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BV 186a Principal roads not needing major repair/expenditure per km principal roads



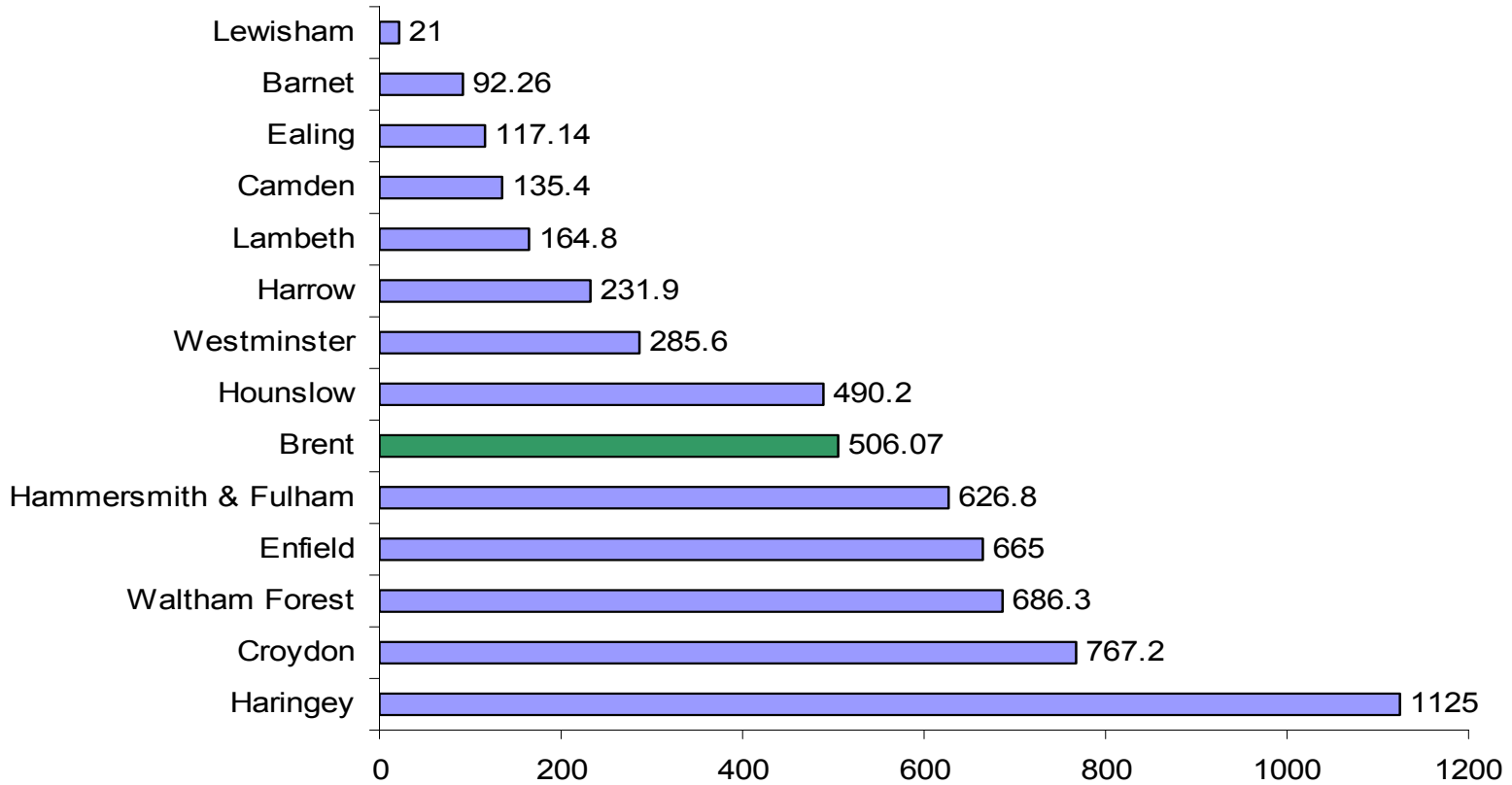
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 677.5	Median 499.7	Lower quartile 290.9
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Performance 2001/02 New PI	Performance 2000/01 N/A
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BV186b Non-principal roads not needing major repair/expenditure per km non-principal roads



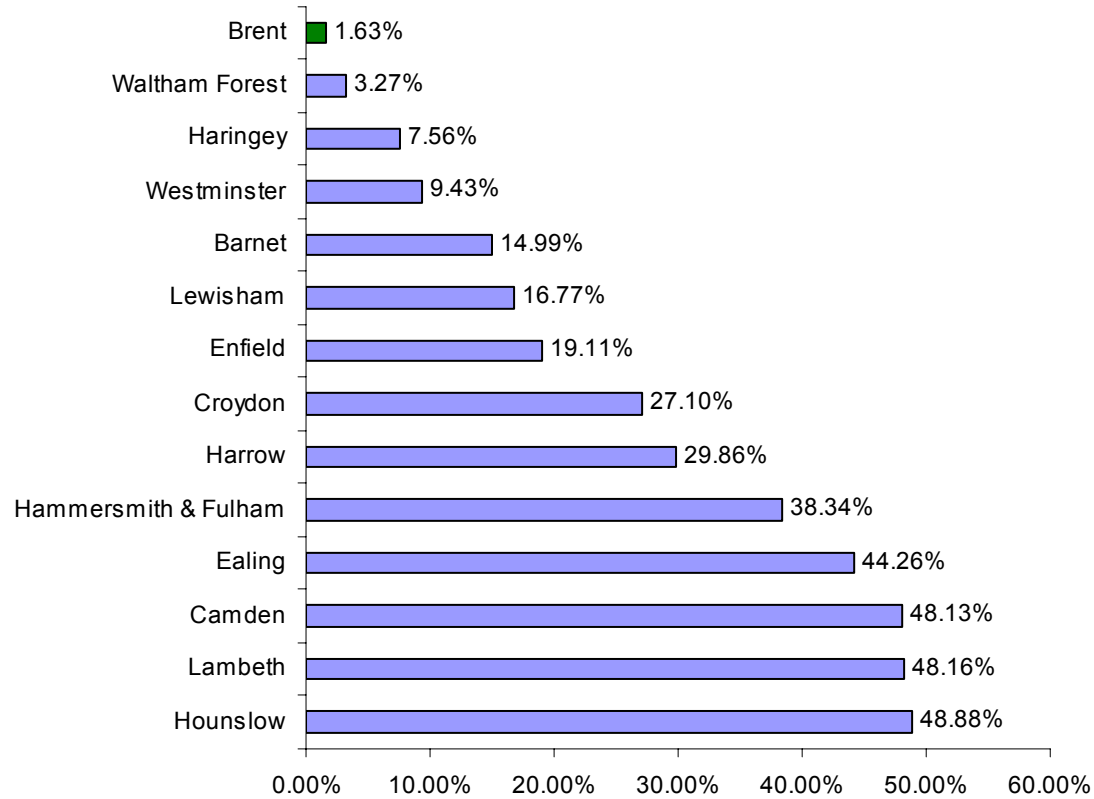
2002/03 QUARTILE SUMMARY

Upper quartile 231.90	Median 134.75	Lower quartile 68.63
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HISTORIC DATA

Performance 2001/02 New PI	Performance 2000/01 N/A
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BV 187a Condition of footways in poor condition



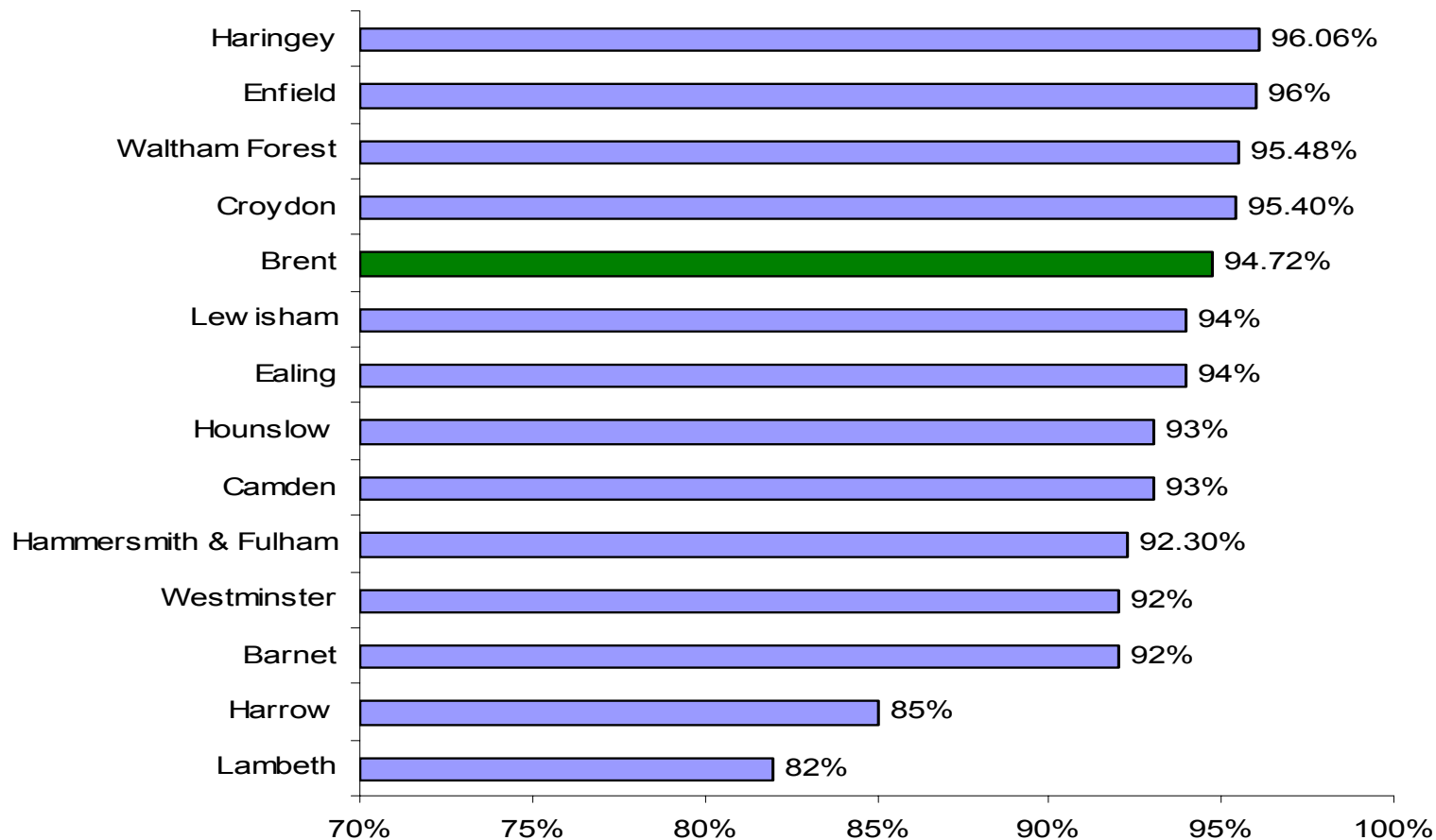
2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 48%	Median 27%	Lower quartile 10%
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Performance 2001/02 New Pi	Performance 2000/01 N/A
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BV 188 Planning decisions delegated to officers



2002/03 QUARTILE SUMMARY

HISTORIC DATA

Upper quartile 94%	Median 92%	Lower quartile 88%
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Performance 2001/02 New PI	Performance 2000/01 N/A
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